



Dear Valued Suppliers and Customers-

The Health and safety of Dialogic Corp Employees, Suppliers and Customers are of the utmost importance. As our country faces an unprecedented event, Dialogic Corp is implementing process that keep stakeholders healthy and maintain continuity across our organization to serve our Customers.

In connection with Dialogic Corp efforts to ensure our ability to maintaining the distribution of goods to the  
DEPARTMENT OF DEFENSE (DOD) /DLA Defense Logistics Agency

Memorandum for the Defense Industrial Base from the Under Secretary of Defense

**Defense Industrial Base Essential Critical Infrastructure Workforce**

**All orders from Dialogic Corp are Critical infrastructure, Critical manufacturing & Defense Industrial Base Sector orders  
and are Rated by DPAS**

Dialogic Corp is following the recommendations of health authorities in the various locations where we do business, as well as the directives issued by the Centers for Disease Control and Prevention (CDC). These include but are not limited to:

- Enforcing stringent protocols for any employee that has been in proximity of the virus or displays symptoms
- Eliminating all non-essential travel among our teams and restricting access to all facilities
- Expanding the deep cleaning and sanitation efforts at every facility

Activating remote work scenarios when possible to maintain a healthy work environment

At this time, Dialogic does not anticipate any raw material supply challenges, or disruption to our production or distribution in North America. If the situation arises, we have supply chain processes and protocols in place to help us manage through emergency situations. Should any of our facilities be impacted by COVID-19 in the future, our teams are prepared to shift inventory and manufacturing capacity to different locations so that disruption to our customers is minimized.

For additional information, please be sure to visit the COVID-19 page on Pregis.com. This platform will provide the latest updates from our business, COVID-19 FAQs, and a request form to submit further inquiries.

Thank you for your continued business,

Dialogic Corp Leadership Team